



## Education



## Our Service

At In-Trac, we don't just deliver training. Our service starts at the development phase and carries right through to end of service impact reports, all delivered with our expert customer care.

**Design** All In-Trac training is bespoke to your organisation. The content of each session is discussed with you and formally signed off prior to delivery. Once the content is agreed, final course programmes and associated materials are developed and shared with you prior to delivery.

**Delivery** Our courses are delivered by exceptional, qualified trainers – specialists in their subjects – and feedback from our training is consistently rated 'excellent' or 'very good' by both delegates and those commissioning the courses.

**Customer Care** Our dedicated, professional customer team manages and carries out all communication between In-Trac and you, the client. They will liaise directly with you and the training will be monitored at every stage to make sure you are satisfied. Our head office team is experienced, enthusiastic and empathetic.

**Online** All of our courses can be delivered online via Zoom, MS Teams or you online platform of choice. Our training team has substantial experience of delivering successful training online with excellent outcomes. We provide materials to learners in an electronic format.

**Booking System In-Trac** has in place an established, bespoke, web-based Client relationship Management system, to organise and manage all training bookings, delegate bookings, trainers, materials, evaluations, and record keeping. Within this system is a client booking system which we are able to offer to our customers free of charge on most of our contracts.

**Evaluation** is a critical part of our process. All delegates complete an online evaluation form, as does our trainer, so that we may feed back to you any relevant issues raised as a result of the training.

**Impact** Our training doesn't end at evaluation. 3 months post-delivery, we send out a post-training impact survey to monitor the effectiveness that the training has had in your organisation.

**Review** Through our Service Delivery Management team we meet with our clients regularly to discuss past training and how improvements can be made (if any) and discuss any future training requirements.

**Managed Training Service** In-Trac has many years of experience managing training contracts of all kinds for various group sizes & across organisations. We recognise the care and attention to detail required to create the perfect training experience and outcomes.

We rigorously adhere to all available corporate training guidelines, local and national policies & requirements. So, whether you are looking for a one-off course or a bespoke programme we are confident we can offer you the right training for you.

Please ask about our volume booking discounts. The details of current offers can be found on our website at [www.in-trac.co.uk/offers](http://www.in-trac.co.uk/offers)

## About In-Trac

In-Trac Training specialises in providing a comprehensive range of courses to meet the specific training needs of the Social Care, Health Care, and Education sectors. One of our core offerings is Supervision training, which follows the integrated model known as the 4x4x4 model of supervision. This model was co-developed by our founder, Jane Wannacott, and forms the backbone of our supervision training.

Our team of trainers is carefully selected based on their expertise, experience, innovative approaches, and exceptional communication skills. They bring their wealth of knowledge and practical insights to deliver engaging and effective training sessions.

At In-Trac, we understand the importance of tailoring our courses to align with the unique requirements of your team, department, and organization. Our dedicated Customer Service team works closely with you throughout the training project, ensuring that your learning outcomes are fully met. Whether you prefer virtual training sessions conducted via your preferred video conferencing platform or classroom-based learning, we are equipped to deliver the courses in the format that suits you best.

Choose In-Trac Training for a wide range of specialised courses designed to enhance the skills and knowledge of professionals in Social Care, Health Care, and Education. Our commitment to customisation, exceptional trainers, and attentive customer service ensures a high-quality learning experience for your team.

## Education Training at In-Trac

Helping to build school cultures that recognise the importance of staff well-being and effective safeguarding and emotional support for children and their families in various school settings. We offer:

- Supervision Training
- Supervision for Headteachers and other members of Senior Leadership Teams
- Safeguarding Supervision for DSL's and other middle managers



### Why is supervision essential in schools?

Schools are so often at the heart of work with children and families who may need additional help. As well as contributing to multi-agency safeguarding systems, there are increasing demands being placed on schools to be the first port of call in working with a variety of complex issues including supporting vulnerable families and addressing the mental health needs of pupils. This can be challenging for staff who may feel emotionally drained, lacking in confidence and overwhelmed by the expectations placed upon them.

Supervision can make a real difference to the well-being of staff, pupils and families by providing a space where staff can explore feelings, thoughts and responses and develop confidence in working with a range of complex situations.



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## General Courses

- Intersectionality Awareness



## Health, Safety and First Aid Courses

- Lunchtime Learning – Health and Safety Law – recognising and controlling hazards



## Learning Difficulty / Disability Courses

- ADHD & Autism
- Autism - Intermediate 2
- Autism (Developing Skills) - Part 1
- D/deaf Awareness and a brief introduction to British Sign Language



## Management & Leadership Courses

- 1:1 Direct Supervision
- Group Supervision





## Personal Development Courses

- 1:1 Direct Supervision
- Group Supervision
- Providing Reception Services



## Safeguarding Courses

- 1:1 Direct Supervision
- County Lines & Child Criminal Exploitation
- Group Supervision
- Safeguarding and Child Protection for Early Years and Childcare Practitioners
- Safeguarding and Child Protection in Early Years Refresher
- Safeguarding Disabled Children
- Supervision in Early Years Settings



## Supervision Courses

- 1:1 Direct Supervision
- Group Supervision
- How to supervise: Using an integrated model of supervision in schools
- Promoting Reflective practice in Supervision
- Recording Reflective Supervision
- Safeguarding and Child Protection for Designated Person in Early Years Settings
- Supervising to Improve Practice
- Supervising to Safeguard in Schools
- Supervising to Safeguard in Schools – Introduction for Senior Leaders
- Supervision in Early Years Settings
- Using Supervision Effectively: a one day course for Supervisees



## A-Z Course Index for Education Courses

- 1:1 Direct Supervision
- ADHD & Autism
- Autism - Intermediate 2
- Autism (Developing Skills) - Part 1
- County Lines & Child Criminal Exploitation
- D/deaf Awareness and a brief introduction to British Sign Language
- Group Supervision
- How to supervise: Using an integrated model of supervision in schools
- Intersectionality Awareness
- Lunchtime Learning - Health and Safety Law - recognising and controlling hazards
- Promoting Reflective practice in Supervision
- Providing Reception Services
- Recording Reflective Supervision
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